429 Bishop Road Huntsville TX, 77320 Office (936)294-1158 E-mail: <u>marka@shsu.edu</u>

Education	<ul> <li>M.S., 1998 Sam Houston State University, Huntsville, Texas,</li> <li>Major: Computing and Information Science</li> <li>B.S., 1991 Sam Houston State University, Huntsville, Texas,</li> <li>Major: Computer Science</li> <li>Minor: Mathematics</li> </ul>
Professional experience	<ul> <li>2012 – Present Sam Houston State University, Huntsville, TX</li> <li>Vice President for Information Technology / CIO</li> <li>Represent the University as its Chief Information officer and oversight of institution Information Security. Responsible for executive level management of the University IT department, consisting of over 100 full-time staff and approximately 60 part-time workers. Oversight of centralized information technology operations, including ERP, information security, helpdesk, web site, cable TV, VOIP and network. Oversight for all technology related procurement and projects for campus. External liaison for campus technology relationships and collaborative projects.</li> </ul>
	2006 – 2012 Sam Houston State University, Huntsville, TX
	<ul> <li>Associate Vice President for Information Resources / CIO</li> <li>Represent the University as its Chief Information officer and Information Security officer. Responsible for executive level management of the University IT department, consisting of approximately 70 full-time staff and 100 part-time workers. Oversight of centralized information technology operations, including ERP, security, helpdesk, web site, cable TV, VOIP and network. Oversight for all technology related procurement and projects for campus. External liaison for campus technology relationships and collaborative projects.</li> </ul>
	2001 – 2006 Sam Houston State University, Huntsville, TX
	Associate Director Computer Services
	<ul> <li>Assist in management of enterprise wide Information Technology department for both academic and administrative areas. Direct supervision of campus communications network, servers, telephone system, video conferencing, cable TV, workstations, software deployment and development. Integration of hardware and software into existing University operations and resources. Shared supervision of department consisting of 37 full-time staff and 100 part-time workers.</li> </ul>

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1998 – 2001 Sam Houston State University, Huntsville, TX

### Assistant Director Computer Services

 Assist in management of University data and telecommunications departments for both academic and administrative uses. Management of campus network and servers. Integration of hardware and software into existing network. Software development. Supervision of department consisting of 25 full-time staff and 80 part-time workers.

1995 – 1998 Sam Houston State University, Huntsville, TX

#### Computer Systems Coordinator II

 Management of campus network servers and Universities LAN and WAN. Integration of hardware and software into existing network. Supervision of network technicians. Software development and installation. Work with staff and faculty in determining their computing needs and guiding the implementation of their computing needs.

1992 – 1995 Sam Houston State University, Huntsville, Texas

#### Programmer Analyst I

• Worked independently in the definition, development, and maintenance of University administrative computing systems. Train new employees. Consulted with University department heads and staff developing new software systems.

1990 – 1992 Sam Houston State University, Huntsville, Texas

#### Student Assistant

• Responsible for assisting VMS administrator in design and development of new systems applications. Helped in maintenance, design and modification of University administrative computing applications.

1987 – 1990 Gator Lake Ranch, Huntsville, Texas

#### Supervisor

• Supervision of numerous employees over a wide variety of tasks including sales, public relations, operation and maintenance of a variety of large machinery.

1984 – 1987 Don's TV & Electronics, Huntsville, Texas

#### Electronics Technician and Sales Person

- Sales, public relations, repairs and maintenance of televisions, VCR's and radios.
- Executive Leadership for Information Technology Excellence, LBJ

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School of Public Affairs, University of Texas, Austin

- Educause Leadership Institute, Educause, Boulder Co
- Telecommunications Certification, University of Texas, Austin
- Initia Advanced Video Conferencing AccessSwitch Operator Certification
- Advanced Cisco Router Configuration, Global Knowledge, Dallas
- Building Cisco Remote Access Networks, Global Knowledge, Dallas
- Cisco Internetwork Troubleshooting, Global Knowledge, Dallas
- 2016 Educause Hawkins Leadership Program Mentor

#### Committee

- 2017 Educause Hawkins Leadership Program Mentor
- Texas Connection Consortium (TCC) Board of directors Chair 2014present
  - Texas consortium of ellucian Banner institutions
- TCC Board of directors Secretary 2010-2014
- Educause Top-10 IT Issues Panel 2013
- TASSCC Board of directors 2008-2011
  - Texas Association of State Systems for Computing and Communication
- TACCSS Awareness committee Chair 2009-2011
- LEARN Board of director 2006-present

   Lone Star Educational and Research Network
- DIR 2015 IRM Advisory Committee TAC 211 review
- LEARN Technical Advisory Group 2004-2006
- NETNet Technical Advisory Group 1998-2010

   North East Texas Network
- NETNet Board 2006-2010 (represent SHSU President)
- Lone Star College University Center Technical Advisory Committee 2006-present
- SHSU Academic Policy Council 2006-present
- SHSU Emergency Response 2008

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- SHSU Critical Incident Management System 2006-present
- SHSU Information Resources Technology Council 2006-2009
- SHSU Institutional Emergency Response Committee 2009-present
- Texas State University System (TSUS) Information Technology Task Force 2006- present
- Texas State University System CIO Counsel 2003-present
- Search committee for Provost/VP for Academic affairs
- Search committee for VP for Finance & Operations
- Search committee Assistant Director for Parking and Transportation
- Chair search committee for Assoc VP for Budget & Operations
- Search committee for Assoc VP for HR and Risk Management
- Search committee for Assoc VP for Facilities Managment